

## IN THE CLAIMS

Claim 1 (previously presented): A portable device, comprising:  
a storage unit having a first portion and a second portion, the second portion comprising a protected region;

a configuration application stored in the second portion; and

a control unit communicatively coupled to the storage unit, the control unit to execute the configuration application to determine whether configuration of the portable device is desired in response to an indication received from a base station based upon detection of a problem with the portable device by the base station, request configuration information in response to verifying that configuration is desired by a user of the portable device, establish a connection with a remote device coupled to the base station, receive the requested configuration information, and store the requested configuration information in the first portion of the storage unit.

Claim 2 (previously presented): The portable device of claim 1, wherein the control unit to further initialize the portable device using at least a portion of the configuration information.

Claim 3 (canceled)

Claim 4 (previously presented): The portable device of claim 1, wherein the control unit to establish a communication link with the remote device to receive the configuration information.

Claim 5 (canceled)

Claim 6 (previously presented): The portable device of claim 1, wherein the control unit is to receive at least one of an operating system, protocol stack layer, and application layer of the portable device.

Claim 7 (previously presented): The portable device of claim 1, wherein the control unit is to determine whether restoration of the portable device to a prior operational state is desired; and further wherein the configuration information includes reconfiguration information associated with the portable device in the prior operational state.

Claim 8 (previously presented): A method, comprising:  
diagnosing a malfunction of a portable device with a base station;  
determining in the portable device itself if configuration of the portable device is desired based on diagnosing the malfunction;  
executing one or more instructions on the portable device to receive configuration information in response to determining that configuration of the portable device is desired by establishing a wireless connection with a remote device coupled to the base station, transmitting a unique identifier associated with the portable device, and receiving configuration information from the remote device associated with the unique identifier, the configuration information comprising reconfiguration information associated with the portable device in a previous operational state;  
storing the received configuration information in the portable device; and  
reconfiguring the portable device to the prior operational state using the reconfiguration information.

Claim 9 (original): The method of claim 8, further comprising initializing the portable device with at least a portion of the received configuration information.

Claim 10 (cancel)

Claim 11 (original): The method of claim 8, wherein determining if configuration is desired comprises detecting an indication to reconfigure the portable device.

Claim 12 (original): The method of claim 8, wherein storing the received configuration information comprises storing at least one of an operating system, protocol stack, and application layer of the portable device.

Claims 13-33 (canceled).

Claim 34 (previously presented): The portable device of claim 1, wherein the control unit to further visually verify with a user that the configuration is desired prior to the request for the configuration information.

Claim 35 (canceled).

Claim 36 (previously presented): The method of claim 8, further comprising visually prompting a user to verify that the configuration is desired.

Claim 37 (canceled).

Claim 38 (previously presented): The method of claim 11, further comprising reconfiguring the portable device after an unsuccessful upgrade attempt.

Claim 39 (previously presented): The method of claim 8, further comprising generating and transmitting an indication to the portable device from the base station regarding the malfunction.

Claim 40 (previously presented): The method of claim 39, further comprising establishing a secure connection between the base station and the portable device.

Claim 41 (previously presented): The portable device of claim 4, wherein the control unit is to provide a unique electronic identifier to the remote device.

Claim 42 (previously presented): The portable device of claim 41, wherein the requested configuration information is associated with the unique electronic identifier.

Claim 43 (previously presented): The method of claim 8, including diagnosing the malfunction in response to booting the portable device.

Claim 44 (previously presented): The portable device of claim 1, wherein the control unit to execute the configuration application to verify that configuration of the portable device is desired based upon the detection of the problem by the base station in response to a booting of the portable device.

Claim 45 (previously presented): The portable device of claim 1, wherein the control unit to further prompt a user to couple the portable device to a battery charger prior to the request for the configuration information.

Claim 46 (previously presented): The method of claim 8, further comprising prompting a user to couple the portable device to a battery charger prior to executing one or more instructions on the portable device to receive the configuration information.